PORT OF TROMSØ



Port Tarrifs for cruise, charter and passenger vessels 2027

For use of infrastructure and services provided by the Port of Tromsø

Valid from 1 January 2027

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1. General provisions

All rates are stated in Norwegian kroner (NOK) exclusive value added tax (VAT). For information on commercial terms and conditions, and provisions concerning these tariffs, see “Commercial terms and conditions for cruise calls 2027”, which is published on www.tromso.havn.no

2. Terms and conditions

2.1. Maximum number of ships

The Port of Tromsø has two quays for cruise calls, quay 8 in the city centre and quay 21 at Breivika.

1. **Quay 8 in the city centre**
   The total length of the quay is 300 m, but the Norwegian Coastal Administration has set the length limitation for vessels at 230 m.
   Consequently, the maximum number of vessels at this quay is 1 x 230 m / 2 x smaller vessels.
2. **Quay 21 at Breivika**
   The total length of the quay is 495 m and there is no length limitations for vessels.
   Consequently, the maximum number of vessels at this quay is 1 x 350 m / 2 x smaller vessels.

2.2. Booking system

According to the adopted strategy, the Port of Tromsø will push for the green maritime shift in the north. Consequently, the Port of Tromsø wishes to ensure that future orders favour the most environmentally friendly cruise ships.

For bookings received after 1 January 2027, the following criteria will apply:

- **Bookings for 2027 and 2028**

The Port of Tromsø is open for bookings for 2027 and 2028 subject to available capacity.

- **Bookings for 2029 and beyond**

The Port of Tromsø open for bookings for 2029 and beyond with the following criteria:

1. Ships that are adapted for shore power will be given priority and these ships will be required to connect to the shore power facilities.
   a. Ships that are adapted for shore power but do not connect to the shore power facilities will receive an EPI score of 0.
2. From 1 July 2027, bookings for 2029 will open for ships that are unable to use shore power. Similarly, bookings for 2030 will open on 1 July 2028.
3. Minimum engine requirement at berth: Tier 2 or connected to shore power
   a. Bookings will not be confirmed for ships that do not meet these minimum requirements.
   b. Ships that do not meet these minimum requirements on arrival will receive an EPI score of 0.

Ships that have confirmed bookings will not be cancelled in favour of ships that can use shore power.

3. Environmental pricing

3.1. Environmental Port Index (EPI)

The Port of Tromsø invoices cruise ship calls with an additional charge or discount on quay charges and security charges based on the EPI score.

EPI is an economic incentive to support sustainable and environmentally friendly cruise operations and to make it less profitable for polluting ships to call at ports.

No later than 72 hours after departure, the ship/agent must report data from their call via the DNV GL portal. If a ship fails to report data, it will be allocated an EPI score of 0 (zero).

EPI score	Classification	Discount/additional charge
> 80%	A	-15%
> 70 - 80%	B	-10%
> 60 – 70%	C	0%
> 50 – 60%	D	15%
> 40 – 50%	E	25%
> 25 – 40%	F	60%
> 10 – 25%	G	70%
> 1 – 10%	H	90%
0% / not reported	I	120%

4. Maritime infrastructure

4.1. Fairway dues

The Port of Tromsø has been instructed by the Norwegian Coastal Administration to set this fee to NOK 0 until overcharged fees are reimbursed to the users. Consequently, in practical terms, vessels calling at quays in the municipality's sea area will not be charged fairway dues in 2027. This will be shown by stipulating the fairway dues as NOK 0 in invoices issued by the Port of Tromsø.

4.2. Quay charges

Quay charges apply to commenced 24-hour periods and are calculated based on gross tonnage (GT) in accordance with the table below.

The minimum price per commenced day is NOK 50,000.

The quay charges cover the ship's use of the quay, a limited area for logistics such as gangways and handling provisions, as well as a designated area for passenger logistics.

The stipulated quay charges increase by 10 % for turnaround operations, where one set of passengers departs the ship and another set embarks.

The stipulated quay charges increase by 10 % for winter calls between 1 November and 1 May.

The stipulated quay charges increase by 10 % in cases where the arrival time is changed less than 12 hours before the scheduled arrival. However, exceptions to this rule are made if the change is owing to safety or medical reasons, etc.

GT intervals	Rate per GT
0 – 600	4,50
601 – 2.000	4,17
2.001 – 5.000	3,84
5.001 – 10.000	3,60
10.001 – 20.000	2,74
20.001 – 30.000	2,54
>30.000	1,43

4.3. Waste disposal fee

Vessels ordering waste disposal services (e.g. container and sewage vacuum truck) will be invoiced the actual costs in addition to a 20 % administrative charge.

Description	Rate
Administrative charge per order of waste disposal services (applies to both solid and liquid waste). Minimum fee equivalent to one hour's work. Maximum NOK 12.000	20 % of actual costs
Maximum waste disposal fee per call for vessels not delivering waste	1,575.00
Annual charge for charter vessels with Tromsø as their home port	7,500.00
Charge for waste of items left on the quay without prior agreement with the Port Control prior to departure. The actual costs for removal of the waste/items are charged in addition.	10,000.00
Additional administrative charge for ordering waste disposal services less than 24 hours before arrival	5,000.00

4.4. Security charges

Description	Rate
Cruise ships – regular call, per passenger per day	40.00
Cruise ships – turnaround port, per passenger total disembarking + embarking	58.00
Hourly rate for security guards: - regular working hours - overtime Hourly rate for security guards operating scanner equipment: - regular working hours - overtime	 752.00 1,157.00 1,068.00 1,472.00

The security charge covers one security guard throughout the entire call as well as an addition security guard during a specific period, normally between 08.00 and 18.00. During turnaround operations, a third security guard is made available during a specific period.

Cruise ships pay the security charge on a per passenger per day basis. Cruise ships conducting passenger turnaround pay for both embarking and disembarking passengers in accordance with the table above. In cases where the total security charge per passenger is under NOK 2.000 per hour laytime for the ship, the vessel will be charged the security charge that applies for other calls (30 % of the quay charges + security per hour).

In the event of high activity during a call. e.g. during turnaround calls or provisioning, the Port of Tromsø reserves the right to place additional security guards in the area at the vessel's expense.

General

Security guards must be ordered through the Port of Tromsø, this also applies to security guards to operate personnel and baggage scanners.

The vessel will be invoiced for any additional costs incurred due to changes in arrival or departure times made less than 72 hours before the notified time of arrival.

During normal operation with security level 1, the security charge will be levied in accordance with the Port tariffs. During situations where the security level is raised, the vessel shall cover any additional costs for measures necessitated by the port call.

4.5. Passenger charges

A passenger charge is levied on vessels and vehicles operating passenger services. This charge applies to both embarking and disembarking passengers, as well as passengers using the Port of Tromsø's facilities.

Description	Rate per passenger
Passenger charge	21.00

4.6. Charge for external crane and machine operator

Description	Rate
Use of mobile crane on the Port of Tromsø's areas and quays per hour	487.00
Maximum daily rate (equivalent to 10 hours)	4,870.00
All other use of vehicle-mounted crane per hour	487.00
Use of other machines on Port of Tromsø's areas per hour (does not apply to fixed terminal operators)	300.00
Maximum daily rate (equivalent to 10 hours)	3,000.00
Use of external lift – per 24-hour period	868.00

The Port of Tromsø must be notified (via the Port Control) on commencement and completion of

4.7. Charge for buses over 3.5 tonnes in connection with cruise calls

Per vehicle with fossil fuel, per 24-hour period	384.00
Per vehicle with fully electric propulsion, per 24-hour period	308.00

5. Services

5.1. General for all services

Services are activities which the port performs on behalf of and for our customers.

- Rental of equipment and labour are included in sale of services.
- No vehicles, machinery or boats are rented without operator/driver. The stated rates are inclusive operator/driver.
- Services that the Port of Tromsø can deliver must be ordered through us. If we do not have the capacity to provide the service, external operators and/or terminal operators may be requested. In special cases, consideration will be given to granting an exception from this.
- A minimum rental period of two hours applies for operations outside regular working hours.

Cruise ships ordering a wheel loader/forklift for waste management or provisioning, etc. must do so a minimum of 48 hours in advance. For orders received after this time, a minimum of five hours will be invoiced for the operation in addition to an administrative charge equivalent to two(2) hours' work.

Working hours at the Port of Tromsø

The rates apply during normal working hours for employees at the Port of Tromsø:

- 15 May – 14 September. Monday-Friday, 08:00-15:00
- 15 September – 14 May. Monday-Friday, 08:00-15:45

A surcharge over and above the regular rates is based on the working hours and is 50 %, 100 % or 133 % (public holidays).

5.2. Labour

The rates apply during normal working hours for employees at the Port of Tromsø:

Description	Rate
Hourly rate for operational staff, inclusive transport	995.00
Hourly rate for administrative staff	1,391.00
Overtime 50% per hour	1,468.00
Overtime 100% per hour	1,940.00

The minimum rental period during regular working hours is one hour. However, outside regular working hours, the minimum is two (2) hours.

5.3. Fresh water

The rates apply during regular working hours for staff at the Port of Tromsø:

Description	Rate
Supply of water, per m³	40.00
Minimum rate (10 tonnes)	400.00
A charge equivalent to one hour's work applies for deliveries of water.	995.00
Deliveries of water outside regular working hours incur 50% overtime.	1,468.00

5.4. Wheel loader and forklift

Description	Rate regular working hours	Rate overtime 50 %	Rate overtime 100 %
Wheel loader per hour	1,470.00	1,943.00	2,414.00
Forklift per hour including driver	1,332.00	1,794.00	2,266.00

The minimum rental period during regular working hours is one (1) hour. However, outside regular working hours, the minimum is two (2) hours.

6. Other provisions for cruise calls

6.1. Charge for cancellation of calls

In the event of cancellation of cruise calls, quay charges and services will be invoiced in accordance with the table below:

Timing of cancellation	% of amount
Less than 7 days before arrival	50 %
Less than 48 hours before arrival	75 %
Less than 24 hours before arrival	100 %

Additional costs for services or security guards already ordered that cannot be cancelled due to cancellation deadlines will be invoiced in full. Security guards must be cancelled no later than 72 hours before arrival to avoid being charged.

6.2. Requirements relating to mooring personnel

Mooring personnel must be ordered via private operators in Tromsø. The Port of Tromsø requires the following quantity of personnel for cruise calls:

Ship's length	Qty during arrival	Qty during departure
Up to 100 metres	1	1
100 m – 150 metres	2	1
150 m – 250 metres	4	2
250 m – 300 metres	6	4*
Over 300 metres	8*	4

*= the quantity of personnel may be reduced by 2 providing that experience with the relevant ship indicates that this is justifiable.

6.3. Use of the ship's own equipment for passengers

Many companies in Tromsø offer equipment rental to passengers. Cruise ships providing their own equipment will make it more challenging for these companies to maintain these offers and will result in a more limited selection. Consequently, we encourage cruise lines not to use their own equipment. but rather contact one of the local providers. For more information, please contact the local shore-ex agent or the Port of Tromsø

6.4. Timing of arrival

From 2026, the time of arrival will be regulated so the earliest arrival at Breivika (quay 21) will be at 09.00 and in the city centre at 08.00. Bookings that have already been confirmed will not be affected by this. This provision may be deviated from in individual cases following a discretionary assessment.

7. Shore power

Low and high voltage electricity can be offered at pier 7 and pier 8 during 2027. The installations will be operated by Fjuel Tromsø AS.

When connecting to the low and high voltage installations at pier 7 and pier 8, separate rates set by Fjuel Tromsø AS apply. See www.fjueltromso.no

If special situations arise in the power market with particularly high energy prices, changes may be made on an ongoing basis.

8. Charter and passenger vessels - tariffs

These rates apply for vessels used for passenger traffic.

8.1. Long-term rental – charter boats at marina south/charter pier over 5 months

Description	Rate per day
Vessels with a length under 10 m and/or width under 3.5 metres	232.00
Vessels with a length from 10-15 metres	294.00
Vessels with a length over 15 metres	390.00

8.2. Minimum rates for other charter and passenger vessels

Description	Rate per day
Continuous stay under 3 months:	
– vessels under 15 metres	1,200.00
– vessels from 15-30 metres	1,800.00
– vessels from over 30 metres	4,000.00
Continuous stay over 3 months:	
– vessels under 15 metres	800.00
– vessels from 15-30 metres	1,000.00
– vessels from over 30 metres	1,300.00
Continuous stay over 9 months:	
– vessels under 15 metres	650.00
– vessels from 15-30 metres	750.00
– vessels from over 30 m	950.00
Description	**Rate per call**
Use of dedicated pick-up point in the guest jetty – up to 30 minutes of stay:	
- vessels under 15 metres	263,00
- vessels between 15-20 metres	368,00



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